

## **PROFESSIONAL EXPERIENCE**

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### **Etisalat Misr**

**Cairo, Egypt**

*Financial Treasury Accountant and Analyst*

June 2012 – January 2013

- Prepared and created analytical models on excel for the monthly Treasury report that gets used by the CFO to assess and plan the multinational's next steps forward.
- Managed the company's EGP 7.2 Billion syndicated loan and communicating with the facility agent banks to find alternative ways of cutting costs and managing the FX changes due to part of the loan being in US Dollars (approximately 300M).
- Recorded the visa & master card transactions for all of the 75 stores in the nation on an excel collection sheet, uploading the data to the data loader, booking the data on oracle then reconciling the amounts that are different with the revenue team 3 times per month.
- Managed relationships with all Egyptian and Foreign Banks such as HSBC, Banque Misr, Crédit Agricole, National Bank of Egypt, National Bank of Abu Dhabi and Bank of Tokyo.
- Worked with the AR/AP on the M-Commerce project that allows cell phones to be an alternative to credit cards.

### **Vodafone International**

**Cairo, Egypt**

*International UK Advisor*

February 2012- June-2012

- Resolved technical calls from customers and working with my team to provide the customers with the highest quality of service in the middle east region.
- Achieved the rank 1 spot in Net Promotion Score (NPS) multiple times in my division.

## **EDUCATION**

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### **American University in Cairo**

**Cairo, Egypt**

*Bachelor of Arts in Economics*

Graduated June 2011

- Coursework included: Advanced Microeconomics; Macroeconomics; Marketing Management; Finance and Accounting.

### **University of California, Berkeley**

**Cairo, Egypt**

*Bachelor of Arts in Economics*

Summer 2010

- Coursework included: Labor Economics; Public Finance.

## **SKILLS, CERTIFICATIONS & INTERESTS**

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**Languages:** Bilingual Fluency in Arabic and English

**Certifications & Training:** IFRS, Vodafone Citrix, Corporate Governance Certification, Soft Skills and Customer Service (Vodafone UK).

**Skills:** Strong communication and interpersonal skills, proficient in Oracle.

**Interests:** Sports (NBA), music, blockbuster movies, and playing instruments.